## NVA EDUCATION

Question 1: Manager praised Mr. Waqar for best performance and announced bonus of Rs.8000 for him. This is an example of which method of shaping behavior?



**Negative Reinforcement** Positive Reinforcement Punishment

Extinction

Question 2: In an organizational setup is a performance measure of both efficiency and effectiveness.

Organizational citizenship Employee productivity Employee motivation

Organizational behaviour

Question 3: Perceptual speed, number aptitude and memory are dimensions of:

Mental ability Physical ability Logical ability

Intellectual ability

Question 4: Memory, spatial visualization and number aptitudes are dimensions of:

Mental ability Physical ability Logical ability

Intellectual ability

## Question 5: Which one of the following is NOT a component of an organization?



Structure Task

Question 6: The smell of fresh cake baking makes Saima's mouth water is an example of which one of the following learning theory?



Classical conditioning Operant conditioning Social learning Reinforcement theory